

THE ADARSH SCHOOL

(Recognised & Affiliated to C.B.S.E.)

Kirti Nagar, New Delhi-110015

Terms & Conditions for Online Fee Payment

By clicking on the “Pay Fee Online” button / link available on the school website www.theadarshschool.in, parent / student agrees to the following :

1. Fees once paid is not refundable.
2. Our school does not charge any Caution Money.
3. Processing charges are charged by the Payment Gateway / Bank & not by the school.
4. In case of failed payment, please contact your own bank. School is not responsible for any failed payments.
5. All Terms & Conditions given by Yes Bank (listed below) will also be applicable :
(“User”) agree and accept the Terms and Conditions contained here in that shall apply to any person using the services of YES TRANSACT InvoiceXpress (“InvoiceXpress”) provided by Yes Bank Limited (“Yes Bank”) for making payments through online payment gateway services and/or other online/offline channels to merchants/corporates (“Merchant”). Each User is deemed to have read and accepted these terms and conditions (“Terms and Conditions”) for InvoiceXpress: 1. All the obligations, undertakings, representations of the parties shall be subject to the laws and regulations in force in India, as well as any directives/ procedures of Government of India. 2. Each User accepts and agrees that provision of details of the User's use of the InvoiceXpress webpage/website (“Website”) to regulators or police or to any other third party in order to resolve disputes or complaints which relate to the Website shall be at the absolute discretion of Yes Bank. 3. Server Slow Down/Session Timeout: In case the Website is experiencing any server related issues like 'slow down' or 'failure' or 'session timeout', the User shall, before initiating the second payment, check whether his/her bank account has been debited or not and accordingly resort to one of the following options: (i) In case the bank account appears to be debited, ensure that he/ she does not make the payment twice and immediately thereafter contact the Merchant via e-mail or any other mode of contact as provided by the Merchant to confirm payment. (ii) In case the bank account is not debited, the User may initiate a fresh transaction to make payment. 4. Yes Bank assumes no liability whatsoever for any monetary or other damage/loss suffered by the User on account of: (i) the delay, failure, interruption, or corruption of any data or other information transmitted in connection with use of the payment gateway/net banking/cash/cheque/NEFT/RTGS or any services in connection there to; and/ or (ii) any interruption or errors in the operation of the payment gateway/net banking/cash/cheque/NEFT/RTGS; and/or (iii) any other reason whatsoever. 5. The

User agrees, understands and confirms that his/ her personal data including without limitation details relating to debit card/ credit card/net banking transmitted over the Internet may be susceptible to misuse, hacking, theft and/ or fraud and that Yes Bank has no control over such matters and shall not be responsible or liable for such misuse, hacking, theft or fraud. The User is hereby informed that Yes Bank will never ask the User for the User's details in an unsolicited phone call or in an unsolicited email. 6. The User may make his/ her payments to the Merchant by using a debit/credit card or through online banking account. The User warrants, agrees and confirms that when he/ she initiates a payment transaction and/or issues an online payment instruction and provides his/her card / bank details: (i) The User is fully and lawfully entitled to use such credit/debit card, bank account for such transactions; (ii) The User is responsible to ensure that the card/ bank account details provided by him/ her are accurate; (iii) The User is authorizing debit of the nominated card/ bank account for the payment of fees selected by such User along with the applicable fees; and (iv) The User is responsible to ensure sufficient credit is available on the nominated card/ bank account at the time of making the payment to permit the payment of the dues payable or the bill(s)/Merchant(s) selected by the User inclusive of the applicable fee. 7. The Service is provided in order to facilitate payments online and offline. Yes Bank does not make any representation of any kind, express or implied, as to the operation of the payment gateway/net banking platform/services other than what is specified in the Website for this purpose. By accepting/ agreeing to these Terms and Conditions, the User expressly agrees that his/ her use of the aforesaid online payment Service or any other mode of payment herein is entirely at own risk and responsibility of the User, and the User agrees, accepts, and confirms that (i) Yes Bank shall not be liable in any manner whatsoever for any claims, issues, losses, disputes related to such payment including in relation to any extra payments, adjustments, failure of payments, refunds, delay in payments etc; (ii) Yes Bank shall not be responsible if the payment is refused or declined by the credit/debit card issuer for any reason; (iii) Yes Bank shall under no circumstances be held responsible for such fraudulent/duplicate transactions; (iv) Yes Bank shall not be liable for any communication(s) (including messages/emails) sent on behalf of/at the request of the Merchant. The User further agrees and accepts that no claims/requests/ issues in relation to the aforementioned shall be raised to Yes Bank and Yes Bank shall not be liable to entertain any such requests of the User. All requests/claims/issues shall be raised by the User to the Merchant only, and shall be resolved at the Merchant's end without any liability or reference from the User to Yes Bank. Refund Policy: 1. Refund for fraudulent/duplicate transaction(s): The User shall directly contact the Merchant for any fraudulent transaction(s) on account of misuse of card/ bank account details by a fraudulent individual/party and such issues shall be suitably addressed by the Merchant alone. 2. The payments deposited through credit card/debit card/net banking/cash/cheque will normally reach the Merchant's account within 3 working days. It is the sole responsibility of the User to ensure that the payment is deposited well in time.

6. If any payment is reversed by the bank for any reason, a penalty of Rs.500 will be imposed on the parent / student without giving any further information.
7. Late Fees Fine @ Rs.5 per day will be charged after the Due Date of Fee Payment.